

## How to Download the MyJacksonEMC App

1. To download the MyJacksonEMC App, visit the App Store or Google Play store on your mobile device.
2. Use the search feature in the App Store or Google Play store and **search for “MyJacksonEMC.”**  
The app is blue and has the Jackson EMC logo.



3. When located, **select the app and download.** You may be asked to enter your App Store or Google Play store credentials before finishing to download the app.
4. Once downloaded, browse your home screen on your phone to locate the app.
5. From here, open the app and log in. If you have not previously set up your MyJacksonEMC account, you will need to do that now.
6. See our other tutorials on how to set up your account on your mobile device.