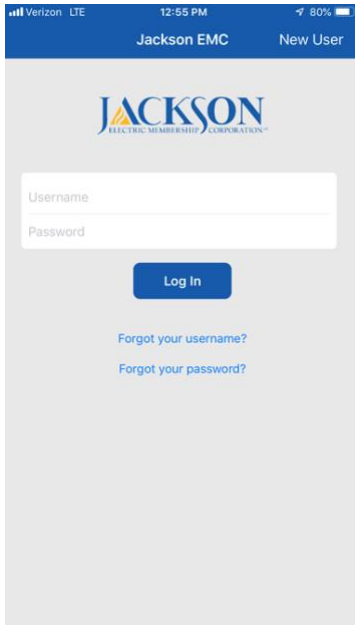
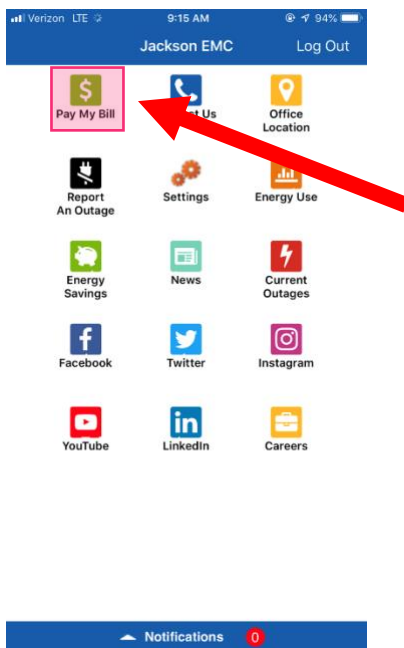


How to Pay Your Bill (App)

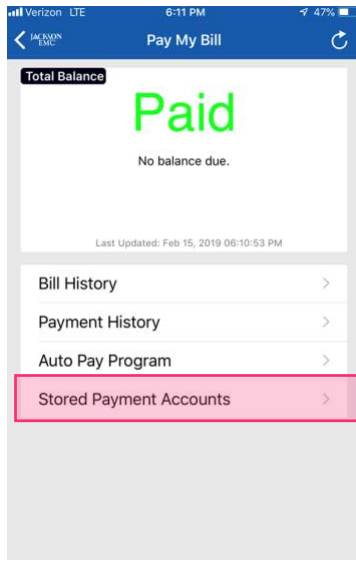
1. To pay your bill on the MyJacksonEMC mobile app, you'll need to first need to download the app from the App Store or Google Play store. You'll also need to have already set up your MyJacksonEMC account. If you need help downloading the app or setting up your online account, please visit MyJacksonEMC.com for tutorials.
2. When ready, you can **log in to MyJacksonEMC app** using the credentials you previously set up when registering for your MyJacksonEMC account.



3. When you log in to the MyJacksonEMC mobile app, click on the first icon that says "Pay My Bill."



- The next screen shows a summary of your bill. To make a payment, follow the steps on your screen. You'll be able to manually enter your payment information on the next screen.
- With the MyJacksonEMC app, you can pay using a VISA®, Mastercard®, and debit cards with the VISA® or Mastercard® logo. You can also make an ACH payment from your bank account.
- If you would like to create a stored payment account, you can do that under the **"Pay My Bill"** menu. Simply select **"Stored Payment Accounts"** to add or edit your stored payment accounts such as credit cards.



- When you choose your payment date and method, you'll be asked to confirm your payment.
- If you want to use Jackson EMC's Auto Pay Program, select the **"Auto Pay Option"** under the **"Pay My Bill"** icon. To get started, click on **"Auto Pay Program"** and follow the instructions on your screen.

