

How to Pay Your Bill (Website)

1. To pay your bill with MyJacksonEMC, you'll need to first set up your MyJacksonEMC account. If you need help doing this, please visit MyJacksonEMC.com for a tutorial.
2. When ready, you can **log in to MyJacksonEMC through** the portal at MyJacksonEMC.com. There, you'll need to log in using the credentials you previously set up when registering for your MyJacksonEMC account.

Account Login

E-mail:

Password:

LOGIN

[Can't access your account?](#)

[New user? Register to use SmartHub!](#)

3. When you log in to MyJacksonEMC, click on **“Pay Now,” “Make Payment,” or “Pay My Bill.”**

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Log Out | Homepage | Help | **Pay Now >** | Report An Issue/Inquiry

Home | Billing & Payments - | My Profile - | My Usage - | Notifications - | Contact Us - | Have a Question? Get Help. >

Quick Links

I want to...

- Pay My Bill**
- Manage My Registered Accounts
- View Billing History
- View Usage
- Report An Issue/Inquiry
- Get Help

Jackson EMC

- Report an Outage
- Outage Web Map

Available on the App Store

ANDROID APP ON Google play

Find us on Facebook

Jackson ...

View and Manage My Usage

We've improved your usage management tools!

Key Features

- Analyze and understand usage trends to find ways to cut back.
- Create and track a **monthly budget** to avoid unexpected high utility bills.
- Set a point or range in time to **compare differences** in usage.
- And much more.

Check out all the great My Usage features! **Start Now >**

Communication / Alerts

Welcome to My Jackson EMC Self Service Site

Welcome to Jackson EMC Self Service site.

Account Overview

Pay all outstanding balances >

Account	Date Due	Amount	Total Due:
ELECTRIC SERVICE	03/04/2019	\$240.00	\$240.00

Make Payment >

See Less

Account	Date Due	Amount	
ELECTRIC SERVICE	03/04/2019	\$240.00	Pay Account >

4. The next screen shows a summary of your bill. If you want to pay the full amount of your bill, select the green **“Continue”** button. If you want to pay a different amount, select **“Edit Amount.”**

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Billing & Payments
Billing History
Payment History
Auto Pay Program

Cancel Payment

Payment Summary Payment: \$240.00

There are no scheduled payments.

ELECTRIC SERVICE Payment \$240.00
Account

Total Payment \$240.00

Edit Amount »

Continue

Select Payment Date & Method

Payment Confirmation

Billing & Payments My Profile My Usage Notifications Contact Us

Call Us: 800-462-3691

Version: 3.4.5

5. If you’re paying a different amount, you can enter a dollar amount in the **“Make a Payment”** box. When you have entered the desired amount, select **“Pay Now.”**

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Billing & Payments
Billing History
Payment History
Auto Pay Program

Select All Accounts With a Payment Amount Entered

Total amount may differ from your statement due to recent payments and/or adjustments.

Account	Date Due	Total Due	Make a Payment	Total Due
ELECTRIC SERVICE Account	03/04/2019 17 Days Left	\$240.00 View Bill »	\$ 50.00	\$240.00

View Usage »

Pay Now »

Billing & Payments My Profile My Usage Notifications Contact Us

Call Us: 800-462-3691

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6. When you see the desired “Total Payment” amount and select “Continue.”

The screenshot shows the Jackson Electric Membership Corporation website. At the top, there is a navigation bar with links for Home, Billing & Payments, My Profile, My Usage, Notifications, and Contact Us. A 'Cancel Payment' button is visible in the top right corner. The main content area displays a 'Payment Summary' for 'ELECTRIC SERVICE' with a total payment of \$240.00. A red arrow points to the 'Continue' button, which is highlighted with a red box. Below the payment summary, there are sections for 'Select Payment Date & Method' and 'Payment Confirmation'. The footer includes contact information and social media links.

7. Follow the instructions on your screen to enter in your payment date and method. At MyJacksonEMC, you can pay using a VISA®, Mastercard®, and debit cards with the VISA® or Mastercard® logo. You can also make an ACH payment from your bank account.
8. Continue to follow the steps on your screen to complete your payment.
9. At anytime in the process you want to cancel the payment process, select the red “Cancel Payment” button on the right-hand side of your screen.

This screenshot is similar to the previous one, showing the same payment summary for \$240.00. However, a red arrow points to the 'Cancel Payment' button, which is highlighted with a red box. The 'Continue' button is still visible but not highlighted. The rest of the page layout, including the navigation bar and footer, remains the same.

10. If you want to utilize Jackson EMC’s Auto Pay Program, select the “Auto Pay Option” under the “Billing & Payments” tab. To get started, click on “Sign Up For Auto Pay” and follow the instructions on your screen.

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Log Out | Homepage | Help | [Pay Now »](#) | [Report An Issue/Inquiry](#)

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Billing & Payments
Billing History
Payment History
Auto Pay Program

Auto Pay Program

Auto Pay is a convenient option to pay your bill each month. Auto Pay allows you to pay your monthly bill through an automated draft from your bank account or credit card at no extra charge. By enrolling in Auto Pay, you authorize Jackson EMC to withdraw funds from your selected account to pay your monthly bill on the due date.

Are you looking for stored accounts? If you would like to add or update your stored payment accounts, go to [Manage My Stored Payment Accounts »](#)

Accounts	Auto Pay Payment Account <small>What's this?</small>	Actions
ELECTRIC SERVICE Account	None	Sign Up For Auto Pay »

[Billing & Payments](#) | [My Profile](#) | [My Usage](#) | [Notifications](#) | [Contact Us](#) | [Facebook](#) | [Twitter](#)

Call Us: 800-462-3691
Version 9.4.6